

May 23, 2003

To Whom It May Concern:

I am writing this letter to address the capabilities of Gulf Coast Contractors, Inc.

I have personally known the owner of Gulf Coast Contractors for the last 5 years when I relocated down to the Naples area with Nationwide Insurance. I was quickly given a list of 5 vendor contractors that Nationwide was currently using in this area to help get our policyholders dwelling restored to pre loss condition. It did not take long for me to realize, Daniel Whewell and his staff at Gulf Coast Contractors, were the most customer service oriented Restoration Company I had ever experienced.

During the years that Nationwide Insurance has had Mr. Whewell as a vendor contractor he has handled over 500 jobs with Nationwide Insurance policyholders. There has not been a single dissatisfied customer upon completion of the repairs. One good measurement tool that I personally use is I have seen the same policyholders have multiple claims, I always ask the same questions as to if they have anyone in mind for the repairs to their dwelling. When Gulf Coast Contractors did any work to their home in the past, they remember what a great job they did and request his assistance for the new claim.

I have been a property claim adjuster for 13 years now and have working in Orlando, Tampa, and Naples with 2 different insurance companies. I have had the opportunity to meet dozens of contractors and have seen a wide range of good ones and bad ones. In my opinion, I have never had a contractor that is focused on making the customer completely satisfied in customer service and quality of repairs that I have seen with Mr. Whewell and Gulf Coast Contractors, Inc. I would highly recommend Gulf Coast Contractors, Inc.

If you would like to speak with me personally regarding Mr. Whewell and his company, please feel free to contact me at my office during regular business hours at (239) 770-0225.

Sincerely,

Brian C. Moyer, PCLA, FCLA

Property Master Claims Representative

Nationwide Insurance

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